

# FAQ

## **About Cred**

Cred offers technology solutions for crypto assets, partnering with leading wallet and exchange providers to enable liquidity in the form of borrowing or lending.

## **What is CredEarn?**

[CredEarn](#) is a financial product that allows owners of crypto assets to earn interest on their crypto holdings. Cred is able to leverage its returns by lending digital assets to a variety of customer segments, including crypto miners, digital asset companies, crypto investment funds and retail investors. CredEarn offers a fixed maturity date and specified fixed interest rate for various asset types.

## **What do you do with my crypto assets?**

Cred offers crypto lending on a collateralized and guaranteed basis. Your crypto assets are used to lend. Cred acts as an intermediary between borrowers and lenders.

## **How do I know my crypto assets are safe?**

Cred works with various collateral agents and leading service providers to ensure the safety of your assets. During the loan term, Cred manages its risk by employing a hedging strategy that protects the assets to ensure we can deliver your assets back to you at maturity.

## **Do I need to create an account with CredEarn?**

Yes, customer must register with Cred for a new CredEarn account. CredEarn is integrated with the Uphold developer platform using OAuth technology which allows you to use the same Uphold login credentials. This means the login and authorization process is hosted by Uphold and Cred has no access to your login credentials. Upon successfully logging in, Uphold would issue a secured access token to Cred to perform necessary action to create a user profile and participate in CredEarn.

## **What is the enrollment process for CredEarn?**

At enrollment time, you will be required to complete a form with some personal information to complete the know-your-customer (KYC) and anti-money laundering (AML) verification. Only customers who complete and successfully pass this verification are eligible to participate in the CredEarn program.

Once you pass verification, you will then need to select the digital assets and the amount you wish to earn a return. We will be continuously adding new digital assets we support to the CredEarn platform. Check our FAQ for the most current list.

## **How would owning and holding LBA token benefit me for CredEarn?**

Cred's Lend-Borrow-Asset (LBA) token is designed to enable affordable and equitable access to credit. The utility for LBA token holders in CredEarn is currently first priority access to join the program and start earning on BTC digital assets with 10% APY. There is limited capacity availability, and this offer is subject to change.

# FAQ

## **Where can I get LBA tokens?**

As an Uphold customer, you can buy and hold LBA in your Uphold wallet or exchange LBA between any of Uphold's supported currencies.

## **Does Cred perform OFAC and other sanction lists screening?**

Yes, all customers are subject to scanning against the Office of Foreign Assets Control (OFAC) list and other compliance records. This is to comply with AML requirements. The OFAC process is initiated in real-time at onboarding prior to loan origination. Cred fully complies with all economic sanctions enforced by the jurisdictions in which it operates. Any potential matches are reviewed in-house, and positive matches are reported to OFAC.

## **Can I sign up to earn interest on more than one digital asset type?**

Absolutely! You can pledge any of the supported digital asset types that CredEarn currently offers (check the FAQ for most current list).

The participation period is typically bi-monthly, on the 1st and the 15th of each calendar month. So for example: you sign up to earn interest on both your BTC and XRP on Jan 2nd, we will debit the committed asset amount from your Uphold wallet on Jan 15th and interest start to accrue on that same day for both BTC and XRP.

## **Why did I get notified on a delay on my CredEarn program start date?**

Although there is no minimum or maximum amount for each individual participation in CredEarn, we do have an aggregate minimum and maximum amount for each digital asset overall. In other words, a program may be over- or under-subscribed. This minimum can vary based on volatility in the market.

If the minimum loan amount is not reached by the anticipated start date, those who signed up for participation would be notified of a delay and a new start day would be set. This would allow more time for others to pledge assets and reach the loan minimum. For example, if you signed up on Jan 2nd with 12,000 XRP to start earning interest on your asset on Jan 15th. If Cred is not able to meet the program minimum for the XRP program, we would delay the start date to Feb 1st in order to gather additional interest. Until the program actually starts, your digital assets will not leave your Uphold wallet and remain fully transferable.

## **When do I know the exact interest payment amount for the program I signed up for?**

The strike price is determined on the start date (1st and 15th of the calendar month). The current market value of the digital asset is recorded and the annualized interest rate is applied to calculate the total interest you receive. This information is detailed in the CredEarn app dashboard.

## **What is the CredEarn schedule for interest payments?**

Each yield program is set to 6 months maturity. Interest payments are made quarterly. At maturity date, the principal is returned to the customer along with the interest payment. Interest payments are in USD or equivalent stable coin. The principal is in the same asset type as initially funded to CredEarn account.

# FAQ

## **What happens if the value of my asset changes during the duration of the CredEarn program?**

Irrespective of the market conditions, you will still receive USD or stablecoin equivalent interest payments based on the price of crypto at the start date. You benefit from the full price appreciation of your digital assets.

## **What digital asset type can I use to fund my CredEarn account?**

We currently accept BTC, XRP, ETH, USD, Euro, Gold and with plans for additional assets in the future.

## **Can I fund my CredEarn account with fiat currency?**

Absolutely! You can pledge any of the supported digital asset types that CredEarn currently offers (check the FAQ for most current list).

The participation period is typically bi-monthly, on the 1st and the 15th of each calendar month. So for example: you sign up to earn interest on both your BTC and XRP on Jan 2nd, we will debit the committed asset amount from your Uphold wallet on Jan 15th and interest start to accrue on that same day for both BTC and XRP.

## **What is the annual interest rate I can earn for each digital asset?**

The minimum earn period is 6 months with the option to renew in 6 month increments at the term end. Please note the terms and conditions of CredEarn may be different at the time of renewal based on market conditions and other factors. See below for details on annual interest rates:

Asset type	Annual percentage yield (APY)
BTC	10%
XRP	5%
ETH	3%
USD	3%
Euro	3%
Gold	3%

## **When and how do I receive my interest payment?**

Interest payments start to accrue on the start date after Cred successfully debits funds from your designated Uphold wallet. The interest payments are made to you every 3 months until the maturity date.

## **Can I withdraw my assets prior to maturity date?**

Unfortunately, we do not allow for early withdrawal at this time. If you have additional questions regarding this matter, please contact us directly to make decisions on exceptions and discuss potential penalty.

# FAQ

## **Is CredEarn FDIC insured?**

Cred is not a bank and the CredEarn product is not FDIC insured.

## **Who should consider CredEarn?**

This program is great for everyone who wants to earn a return on your assets over time. Qualifying for the CredEarn product is subject to fulfillment of our terms and conditions.

## **Who can I contact with questions?**

If you have a question or need further information, email us at [support@mycred.io](mailto:support@mycred.io).